

RESUME

Gregory Robert Siverly

5811 N. Drumheller St. • Spokane, WA 99205 • Eve. (509) 326-6716, Days (509) 536-6177

Objective: To exercise my skills and experience to the best of my ability for an employer that values loyalty, customer service excellence, and recognizes employees who provide stability and value to the employer's mission statement.

Education: **Spokane Falls Community College**, Associates Degree in Real Estate

Continuing Education: Collection and Bankruptcy Law, Aspects of Managing from Zenger-Miller Institute and Washington Credit Union League.

Experience:

June 1981 - Present **Spokane Railway Credit Union**, Spokane, WA
Accounts Control Supervisor – Department initially was myself, presently managing three collectors and two support staff. Other responsibilities and duties include the following:
Responsible for all aspects of collections and delinquent accounts, all legal aspects relating to repossessions, bankruptcies, returned checks, forged checks, and fraud in an effort to limit losses to my employer. Other duties include handling life and disability insurance claims, repossession insurance claims, disposing of collateral, training department employees, and preparing status reports of department for senior management.

Nov. 1980 - June 1981 **AETNA Finance**, Spokane, WA
Assistant Branch Manager – Duties included branch staffing needs, establishing basic loan policy guidelines, budget requirements, lending decisions and collection of past due accounts.

June 1974 - Oct. 1980 **Dial Financial Services**, Coeur d'Alene, ID
Management training in all aspects of branch management for consumer financial industry.
Duties included evaluating and granting loan requests, document preparation, loan closing and collection of delinquent accounts.
Promoted to branch manager in November, 1978. Additional duties taken on included determining branch staffing needs, budget requirements, employee evaluations, lending decisions for consumer loans and dealer contracts.

Awards and Achievements:

Nominated and awarded Spokane Railway Credit Union's "Bud" Crump Award. Awarded for the perpetuation of the mission of SRCU for service in volunteerism and furthering the goals of credit union involvement and "people helping people."

Awarded the Robert "Ski" Sadowski award. Awarded for furthering the goals of education networking of the Washington Credit Union Collectors Association.

Certified Consumer Credit Executive since 1991.

Certified Consumer Credit Counselor since 1986.

Past President, Consumer Counselling Service.

Past President, Washington Credit Union Collector Service.

Past Board Member, Spokane Credit Association

Past Board Member, Spokane Chapter of Credit Unions.

Personal: Married, 2 children, enjoy water skiing, gardening, vintage cars, Bloomsday.

**Community
Involvement:**

March of Dimes Walk-A-Thon, Credit Unions for Kids fund raising, Muscular Dystrophy fund raising, Consumer Credit Counseling Volunteer, Volunteer instructor for junior achievement, volunteer speaker for Speakers Bureau for Spokane Credit Association, and Bloomsday volunteer.